

# Restaurant

## Quick Reference Card For Lipman Nurit 2080 and 2085 Terminals

### Sale (SWIPED)

Swipe Card

Enter

Amount of Sale:

Enter

Enter Server ID:

### Sale (MANUAL)

Enter Account #:

Enter

Exp Date  
(MM/YY):

Enter

Amount of Sale:

Enter

Card Present?  
Yes

Enter

No

Menu

Enter Server ID:

Enter

Enter Zip Code:

Enter

### Debit

Press:

Payment Mode

Swipe Card

Enter Amount:

Enter

Enter Tip Amount:

Enter

Enter Cash Back:

Enter

Enter CashBack Amount  
or Press Enter to Bypass

Enter Server ID:

Enter

Enter Pin # on  
PinPad Then Press

Enter on Pinpad:

Enter

### Verify

Press:

Verify

Swipe Card or  
Enter Account #:

Enter

Exp. if Manual  
(MM/YY):

Enter

Enter Amount:

Enter

Enter Server ID:

Enter

### Return

Press:

Return

Swipe Card or  
Enter Account #:

Enter

Exp. if Manual  
(MM/YY):

Enter

Enter Amount:

Enter

Enter Authorization #:

Enter

Enter Server ID:

Enter

### Force

Press:

Force

Swipe Card or  
Enter Account #:

Enter

Exp. if Manual  
(MM/YY):

Enter

Enter Amount:

Enter

Enter 6 Digit  
Authorization #:

Enter

Enter Server ID:

Enter

### Void Sale

Press:

Void

Swipe Card or  
Enter Account #:

Enter

Exp. if Manual  
(MM/YY):

Enter

Enter Amount:

Enter

### Void Return

Press 2 Times:

Void

Swipe Card or  
Enter Account #:

Enter

Exp. if Manual  
(MM/YY):

Enter

Enter Amount:

Enter

### Void Force

Press 3 Times:

Void

Swipe Card or  
Enter Account #:

Enter

Exp. if Manual:  
(MM/YY)

Enter

Enter Amount:

Enter

### Tip Edit

Press:

Edit

Press:

Enter

Select Tip Edit Option:

3. Scroll Open

4. By Server #

5. By Transaction #

*If Scroll Open is Selected, Terminal  
Displays First Untipped Transaction*

Press:

Enter

Enter Tip Amount:

Enter

Displays New Amount,  
then Next Untipped Transactions

If By Server,  
Transaction or Card#:

Enter

Enter #:

Enter

Displays Untipped  
Transactions:

Enter

Press:

Enter

Enter Tip Amount:

Enter

Displays New Amount

Press:

Menu

## Reprint Receipt

Press:

Receipt Copy:

1. Last Customer Receipt
2. Any Receipt
3. Last Merchant Receipt

If "Any Receipt" is Selected:  
Choose EDC Type:

1. Credit
2. Debit

Enter Transaction #  
then Press:

## Print Tip Report by Server

Press:

Enter Server ID:

## Print Tip Report for All Servers

Press:

## Print Reports

To Print Default Report

Press:

If Terminal prompts for password,  
Enter the day followed by the month.  
(ex. DD/MM)

## Batch Close

Adjust ALL Tips before Batch Close\*

Press:

Press:

## AVS Response Codes

### VISA Description

- Y Yes - Exact Match on Address and Zip.
- A Address Matches, Zip Code Does Not.
- Z Zip Code Matches, Address Does Not.
- N Neither Address nor Zip Code Match.
- U Address Information Unavailable, or Issuer Does Not Support AVS.
- R Retry - Issuer's System Unavailable or Timed Out.
- E Error - Transaction Ineligible for AVS or Edit Error Found.
- S AVS Not Supported by Issuer.

## Error Messages

<b>BAD CARD NUMBER 503 :</b>	Account number length is invalid, contains non-numeric characters.
<b>BAD CARD TYPE 504 :</b>	Card type is invalid, check the account number and retry transaction.
<b>INVALID AMOUNT 507 :</b>	Invalid transaction amount, verify the amount of sale and retry transaction.
<b>CALL HELP CENTER 539 :</b>	Error occurred on the Host System please contact Help Desk. (1-800-865-1164).
<b>RETRY-COMM ERROR 544 :</b>	Error occurred when uploading Batch, retry batch upload.
<b>AUTH-DECLINED 200 :</b>	Request another form of payment,
<b>AUTH-DECLINED 222 :</b>	Request another form of payment,
<b>LOST OR STOLEN CARD 215 :</b>	The card was reported lost or stolen by the Cardholder.
<b>NO ANSWER :</b>	The terminal does not detect a carrier tone from the Host.
<b>NO CARRIER :</b>	The terminal does not detect a carrier tone from the Host.
<b>CALL VOICE OPERATOR :</b>	Contact Visa/Master Card voice authorization.

## Instructions of Using MC/VISA Voice Authorization Line

<b>DIAL</b>	1-800-897-7530
<b>ENTER MERCHANT ID #</b>	Enter your merchant ID number (exp.8990000) followed by the pound sign to confirm.
<b>ENTER ACCOUNT #</b>	Enter credit card number followed by the pound sign to confirm.
<b>ENTER EXPIRATION DATE</b>	Enter EXP DATE (MM/YY) followed by the pound sign to confirm.
<b>ENTER TRANSACTION AMOUNT</b>	Enter amount of sale.
<b>PROCESSING.....</b>	Six digit authorization number is issued.

## WARNING

Please note that when obtaining an authorization number using the voice authorization line the sale is not automatically deposited to your account. The sale must be manually entered (FORCE/OFFLINE) to your terminal for the sale to be batched/deposited to your account.