

Retail

Quick Reference Card For Lipman Nurit 2080 and 2085 Terminals

Sale (SWIPED)

Swipe Card

Amount of Sale:

Sale (MANUAL)

Enter Account #:

Exp Date (MM/YY):

Amount of Sale:

Card Present? Yes

No

Enter Zip Code:

If Card is Not Present
Enter Street Address:

Debit

Press:

Swipe Card

Enter Amount:

Enter Cash Back:

Enter CashBack Amount
or Press Enter to Bypass

Enter Server ID
Enter Pin # on
PinPad Then Press
Enter on Pinpad:

Verify

Press:

Swipe Card or
Enter Account #:

Exp. if Manual (MM/YY):

Enter Amount:

Card Present? Yes

No

Enter Zip Code:

If Card is Not Present
Enter Street Address:

Force

Press:

Swipe Card or
Enter Account #:

Exp. if Manual (MM/YY):

Enter Amount:

Enter Authorization #:

Return

Press:

Swipe Card or
Enter Account #:

Exp. if Manual (MM/YY):

Enter Amount:

Enter Authorization #:

Void Sale

Press:

Swipe Card or
Enter Account #:

Exp. if Manual (MM/YY):

Enter Amount:

Void Return

Press 2 Times:

Swipe Card or
Enter Account #:

Exp. if Manual (MM/YY):

Enter Amount:

Void Force

Press 3 Times:

Swipe Card or
Enter Account #:

Exp. if Manual (MM/YY):

Enter Amount:

Print Reports

If a Default Report has Been Configured

Press:

Refund

If Terminal prompts for password, Enter the day followed by the month. (ex. DD/MM)

Reprint Receipt

Press:

Receipt Copy:

Alpha

1. Last Customer Receipt
2. Any Receipt
3. Last Merchant Receipt

If "Any Receipt" is Selected:

Choose EDC Type:

2. Credit
3. Debit

Enter Transaction #

Enter

Then Press:

Batch Close

Press:

Batch

Press:

Enter

AVS Response Codes

VISA Description

Y	Yes - Exact Match on Address and Zip.
A	Address Matches, Zip Code Does Not.
Z	Zip Code Matches, Address Does Not.
N	Neither Address nor Zip Code Match.
U	Address Information Unavailable, or Issuer Does Not Support AVS.
R	Retry - Issuer's System Unavailable or Timed Out.
E	Error - Transaction Ineligible for AVS or Edit Error Found.
S	AVS Not Supported by Issuer.

Error Messages

BAD CARD NUMBER 503 :	Account number length is invalid, contains non-numeric characters.
BAD CARD TYPE 504 :	Card type is invalid, check the account number and retry transaction.
INVALID AMOUNT 507 :	Invalid transaction amount, verify the amount of sale and retry transaction.
CALL HELP CENTER 539 :	Error occurred on the Host System please contact Help Desk. (1-800-865-1164).
RETRY-COMM ERROR 544 :	Error occurred when uploading Batch, retry batch upload.
AUTH-DECLINED 200 :	Request another form of payment,
AUTH-DECLINED 222 :	Request another form of payment,
LOST OR STOLEN CARD 215 :	The card was reported lost or stolen by the Cardholder.
NO ANSWER :	The terminal does not detect a carrier tone from the Host.
NO CARRIER :	The terminal does not detect a carrier tone from the Host.
CALL VOICE OPERATOR :	Contact Visa/Master Card voice authorization.

Instructions of Using MC/VISA Voice Authorization Line

DIAL	1-800-897-7530
ENTER MERCHANT ID #	Enter your merchant ID number (exp.8990000) followed by the pound sign to confirm.
ENTER ACCOUNT #	Enter credit card number followed by the pound sign to confirm.
ENTER EXPIRATION DATE	Enter EXP DATE (MM/YY) followed by the pound sign to confirm.
ENTER TRANSACTION AMOUNT	Enter amount of sale.
PROCESSING.....	Six digit authorization number is issued.

WARNING

Please note that when obtaining an authorization number using the voice authorization line the sale is not automatically deposited to your account. The sale must be manually entered (FORCE/OFFLINE) to your terminal for the sale to be batched/deposited to your account.